

## Belle Kaagapay Grooms Students, School at Brigada Eskwela

During last year's Brigada Eskwela held on August 24, Belle Kaagapay, the corporate social responsibility arm of Belle Corporation (Belle), took the annual event up a notch by offering free haircuts to incoming students of Suplang Elementary School in



Tanauan City, Batangas. A barber and a hairdresser from the same barangay were engaged to support livelihood opportunities.

The Belle volunteers began the daylong lively activities by hosting parlor games for the students. They then re-painted the school facilities and engaged with the stakeholders of the school.

Belle's support of the 2023 Brigada Eskwela, which aimed to engage all education stakeholders to volunteer and allot resources for the preparation of public schools for class opening and was one of the initiatives the Company supported, is a re-affirmation of the Company's advocacy towards education and community empowerment and was part of its 50th anniversary celebration.





spent for tree planting activities in Tagaytay Highlands in partnership with stakeholders



monoblock chairs donated for elementary school students



Php21,200

spent for Brigada Eskwela and student grooming activities

## Improving Our Service Delivery to Tagaytay Highlands Clients and Residents

We continued to work closely with respective homeowners' associations in our Highlands, Midlands and Greenlands communities to satisfy the requirements of our residents and enhance our operational efficiencies. Continuous coordination with residents allowed us to improve our operational efficiency across the board and management of client and resident concerns and requests.

In 2023, our collection efficiency grew by single digits across all associations. Likewise, we pursued improvements in our billing and collection, and customer service programs and policies.

We are committing to serve our customers diligently, address their needs on time and become their trusted partners in maintaining their investments in our communities. Please create infographics:





99%

collection efficiency of Tagaytay Highlands Community Condominium Association, Inc.



92%

collection efficiency of The Tagaytay Midlands Community Homeowners' Association, Inc.



96%

collection efficiency of Greenlands Community Homeowners Association, Inc.



2%

increase in 2023 enrollment in auto debit payment among Tagaytay Highlands residents versus 2022